

# Staff Augmentation

**Extend Your Team with Trusted Experts.  
Advance Your Mission with Confidence.**

## Stronger Systems for Stewardship and Mission

You rely on donor systems to process and manage generosity, from donations to event registrations, orders, and subscriptions. These transactions fuel reporting, engagement, and long-term stewardship. Yet limited time and resources often prevent teams from fully utilizing these tools.

DonorDirect: Staff Augmentation provides expertise to confidently manage StudioEnterprise and StudioOnline, helping you streamline transactions, strengthen reporting, and support donor engagement.

## Many Ministries Face the Same Challenge

Donor platforms are essential for processing generosity and managing the transactions that sustain ministry. Yet many teams lack the staff or budget for a dedicated expert, leaving critical knowledge with one person.

As systems grow more complex, this creates bottlenecks that slow priorities, limit progress, and make reporting harder to trust, delaying opportunities to strengthen donor relationships.

## What This Means for Your Ministry



### Confidence in Reporting

Accurate transaction data and reporting provide clear visibility into giving, helping leaders steward resources with confidence and clarity.



### Stronger Donor Engagement

Better use of donor and transaction data helps ministries understand supporters, personalize communication, and build lasting relationships.



### Less Operational Strain

Reduce reliance on a single team member and eliminate bottlenecks, freeing staff to focus on ministry instead of managing systems.





## Our Areas of Platform Expertise

DonorDirect experts work alongside your ministry team to provide practical guidance and operational support across your donor platform.

### Platform Expertise

- StudioEnterprise donation and transaction management
- StudioOnline website and giving support
- Donor database structure and segmentation

### Reporting and Data Support

- Transaction reporting setup and dashboards
- Donor queries and actionable insights
- Campaign and fundraising performance analysis

### Operational Platform Support

- System configuration and workflows
- User management and administration
- Best practices for platform optimization

### Team Training

- Staff training on platform functionality
- Ongoing operational guidance and support
- Flexible monthly engagement options

### Who This Supports

Best For Ministries That

- Process donations, registrations, or orders through StudioEnterprise or StudioOnline
- Need clearer reporting across donor and transaction activity
- Manage platforms with limited staff or technical resources
- Want to improve donor engagement through better data use

## A Trusted Extension of Your Ministry Team

DonorDirect experts understand both the technology and the operational realities of ministries. Your ministry gains access to a trusted partner to help ensure your donor platform processes transactions effectively, delivers reliable reporting, and supports meaningful stewardship.

Strengthen the systems that support stewardship, engagement, and mission. Connect with a DonorDirect expert to get started.