

Greetings!

Fall is finally in the air ... temperatures are dropping, and leaves will begin to display the vibrant colors of the season. We hope the weather and scenery are beautiful where you live! It's now October and time to prepare for our upgrade to ParishSOFT. Read below for more information on our Upgrade.

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October 2025 Disbursements

Faith Direct will process donations on:

Monday – 10/6

Wednesday – 10/15

Faith Direct will disburse monies to the Parish on:

Friday – 10/10

Tuesday – 10/21

*Please Note: There is a four-business day period after donations are processed to reconcile transactions with bank and credit card companies before we disburse monies to your church account.

Important Update: Faith Direct Upgrade to ParishSOFT Giving

As you know, Faith Direct will soon be transitioning to ParishSOFT Giving, with the change taking place sometime between now and October. To help make this transition as smoothly as possible, we've included some helpful information below for both your office staff and your donors.

- **Haven't received your upgrade date yet?**
 - Not to worry, it will be coming! You will receive an email when you are four weeks from your date, so if you haven't received it yet, you may not have been scheduled yet. Keep an eye on your email for more information.
- **Don't have your official date but want to get a jump start?**
 - Please [CLICK HERE](#) to see the recommended Pre Upgrade Checklist to get a jump start on reviewing materials!
- **What is Faith Direct going to communicate to Donors about this upgrade?**
 - Starting with the August Payment Reminder emails, Faith Direct has been including a message to all donors who have signed up for the reminder emails. Please [CLICK HERE](#) to see that message.
- **Do we need to do anything to communicate this change to donors?**

- Yes! If donors have not elected to receive the payment reminder emails, then they may not be aware of the change. We are asking for your help to also spread the word so that not only are your Faith Direct donors aware, but all donors within the parish will be aware of the upgrade to take advantage of it. Please [CLICK HERE](#) to view the suggested messages that can be utilized through a parish wide email as well as spoken in Mass. As promised, we also have suggested bulletin text, please [CLICK HERE](#) to view that text (or see below in the Bulletin Announcement section). You are welcome to adjust these messages to fit your needs.
- **Can we see the platform before we upgrade?**
 - You sure can! Please [CLICK HERE](#) to watch the video that goes through what the new platform looks like.
- **Is there more information available?**
 - Yes! We do have our Information Page with more information and links to more help articles and more to get you started. Please [CLICK HERE](#) to visit and bookmark that page, keep an eye on it and your email to stay up to date with more information as it's available.

Just a reminder, your current Client Relationship Manager and Donor Support isn't going anywhere—you will continue to receive the same trusted support you rely on.

Bulletin Announcement

English:

We're excited to share that Faith Direct will soon be upgrading to ParishSOFT Giving—our new, secure giving platform. This upgrade will happen automatically and securely. No action is required from you—your gift schedules and payment details will carry over seamlessly.

What's new about ParishSOFT Giving?

- **Weekly Giving:** If you selected weekly giving, your gifts will now be deducted each week instead of in one monthly batch.
- **More Flexibility:** Adjust your giving schedule to any date that works for you—not just the 4th or 15th.
- **More Ways to Give:** Now you can donate using PayPal, Venmo, Apple Pay, or Google Pay.

Keep an eye out for more information soon!

Spanish:

Nos complace anunciar que Faith Direct pronto se actualizará a ParishSOFT Giving, nuestra nueva plataforma segura para donaciones. Esta actualización se realizará de forma automática y segura. No es necesario que haga nada: sus calendarios de donaciones y detalles de pago se transferirán sin problemas.

¿Qué novedades hay en ParishSOFT Giving?

- Donaciones semanales: Si seleccionó la opción de donaciones semanales, sus donaciones ahora se deducirán cada semana en lugar de una tanda mensual.
- Mayor flexibilidad: Ajuste su calendario de donaciones a la fecha que mejor le convenga, no solo al 4 o al 15.
- Más formas de donar: Ahora puede donar mediante PayPal, Venmo, Apple Pay o Google Pay.

¡Esté atento a más información pronto!

Facebook Announcement

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Keep an eye out for more information soon!

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Changes to Pastors and Parish Staff

Help us keep our records up to date!

Have there been any pastoral or administrative staff changes at your parish that deal specifically with Faith Direct? If so, please contact your Client Relations Manager.

Please note, any changes you make to Faith Direct Church Admin system are for the display of your online giving page and do not automatically notify Faith Direct staff.