



## Greetings!

As you've now been upgraded to **ParishSOFT Giving**, we wanted to send one final newsletter with helpful information to support you moving forward.

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# Welcome to ParishSOFT Online Giving!

Your upgrade is now complete—and your new platform is live. We're thrilled to support your parish on a system that's faster, more flexible, and more integrated than ever before.

Remember to bookmark your new login URL: ParishSOFT Giving - Login.

Your new benefits:

- Real-time access to donations with same-day deposits
- Powerful, flexible forms for events, pledges, and giving
- Expanded payment options like PayPal, Apple Pay, Venmo, and more
- Better reporting tools and enhanced donor engagement

To help you navigate your new platform, continue to visit <u>Information Center</u>, which includes the Post-Upgrade Checklist and the Introduction to ParishSOFT Giving: An Interactive Demo.

Please note: There may be up to two final disbursements processed and reported through Faith Direct. If applicable, you will receive an email notification when those are ready.

### Season of Giving Email Campaign

Inspire generosity this fall! Access free parish resources—email, pew card, bulletin note, and social media graphic—to encourage giving and strengthen your parish's mission and ministry during this season of giving. Learn more about this campaign here: Seasons of Giving: Fall

Your Client Relationship Manager is here to guide you. We're honored to walk with you in this next chapter of your mission.

## **Changes to Pastors and Parish Staff**

Help us keep our records up to date!

Have there been any pastoral or administrative staff changes at your parish? If so, please contact your Client Relations Manager and we will update your account.

#### **ParishSOFT Contact Information**





For assistance when your Client Relations Manager is out of the office.

Email managed.giving@ministrybrands.com

For Donor Support assistance:

Call 866-930-4774 Option 6 or email donorsupport@ParishSOFT.com

We want to sincerely thank you for your partnership with **Faith Direct** over the years. While this marks a transition, it's not a goodbye—we're excited to continue our relationship together through **ParishSOFT Giving**.

Your ParishSOFT Managed Giving Team